

## FREE HOME SERVICE T&C's:

1. For availing free home service, the Product must be within warranty period.
2. The warranty period commences from the date of purchase of the Product by the customer.
3. The warranty period and the terms of warranty are mentioned on the Warranty Card provided along with the Product.
4. For any query or complaint about the Product, the customer needs to register a complaint to the Company's centralized call centre number 022-4128 0000.
5. The complaint can be registered on any day between 9:00 am to 6:00 pm except on public holidays.
6. The customer making a claim under warranty will have to demonstrate the date of purchase by producing original invoice/cash memo and Warranty Card duly filled up, stamped and signed by the Company or its authorized dealer/distributor.
7. The Warranty Card and/or invoice/cash memo, which is not complete, stamped and signed will be treated as invalid and the Company will not entertain any complaint with incomplete warranty details.
8. Repair or replacement of spares shall be carried out through the Company's authorized Service Centres.
9. To facilitate installation of the product, necessary support like ladder/table to reach the height will be arranged by the customer