## **BAJAJ FREE INSTALLATION OFFER**

Terms and Conditions ("Terms") of a limited period 'Bajaj Free Installation Offer' ("Offer") for the customers of Bajaj Electricals Limited ("Company") are as follows:

- 1. This Offer is applicable on purchase of selective Bajaj Storage/Instant/Gas water heater models ("Product") of the Company, from authorized retailers of the Company and shall be valid from 1st April'2022 to 31st March'2023 (both days included).
- 2. The customers shall be eligible for availing complimentary installation services on purchase of the Product. The complimentary installation service under the Offer is restricted to first time installation service on the purchase of Product.
- 3. The customers acknowledge and agree that any, and all cost related to de-installation of old water heater unit for availing complimentary installation services on the Product shall be whole and sole responsibility of the customer. The customer shall bear any, and all cost related to de-installation of old units of water heaters, if any.
- 4. The customers acknowledge and agree that the Company shall not be responsible for redecorating or repairing any minor damages related to any décor, plaster and tiling which may occur during installation services.
- 5. The complimentary service cannot be exchanged for cash or credit note.
- 6. Company shall provide 1.5 feet flexible inlet/outlet pipe as standard with installation, without any charges. If consumers need any other size, they need to purchase the same at their own will and spends
- 7. No warranty will be given on flexible pipe.
- 8. Above offer (Free Connecting Pipe with Installation) shall be applicable on all Instant WH and all Storage WH (except Shakti Plus variants, New Majesty Instant Water Heater and Shakti Neo variants), The offer is valid only for the Effective period from 1st April'2022 to 31st March'2023.
- 9. Above offer (Free Connecting pipe with Installation) shall not be applicable on below water heaters if purchased from Online Channel (E.g., Amazon, Flipkart, Paytm Mall, Snapdeal, Tata Cliq etc): IVORA IWH 3L 3KW, Splendora IWH 3L 3KW, Popular Plus 10L, Popular Plus 15L, Popular Plus 25L, New Shakti Neo 10L, New Shakti Neo 15L & New Shakti Neo 25L. The above offer shall not be applicable on the above-mentioned Water Heaters models purchased from Online Channel from 3rd July 2021 onwards.

- 10. The customers shall procure at their own cost all accessories except for mounting fasteners & Inlet/outlet flexible pipe for availing the complimentary installation service under the Offer
- 11. Company will provide 1.5 feet Inlet/Outlet pipe as a standard size. If Customer need other size, they will have to procure it on their own cost, company will not pay differential amount. Pipe will be provided only with installation availed by customer through authorised company's service centre.
- 12. Scheme is not applicable to bulk institutional orders
- 13. To avail the Offer, the customer would have to call on the Company's customer care number: 022 4128 0000. Alternately, the customer can also register his/her request on the company website www.bajajelectricals.com.
- 13. The customer would need to ensure complete readiness of the installation site. Also, he/she would need to inform the visiting technician of any specific information/weakness regarding the walls, tiles, plaster, internal electrical conduit wiring, etc. of the location wherein the water heater will be installed. Further, the visiting technician can refuse to install the water heater in situations where he/she feels the installation may lead to damage to the customer's property.
- 14. The Company reserves right to amend the Terms of the Offer and/or extend the validity period and/or cancel/ discontinue the Offer or any part thereof without giving any reasons or a prior notice.
- 15. The benefits under this Offer cannot be availed along with any other offer/ scheme by the Company in respect of the Product. This offer is not applicable to bulk institutional orders.
- 16. The customer hereby confirms having understood the terms and conditions of the Offer.
- 17. The customer acknowledges and agrees that Company is neither liable nor responsible for any actions in relation to the Offer or its benefits.
- 18. The Company's decision in respect of all matters connected therewith or arising out of this Offer shall be final and binding.
- 19. All disputes shall be subject to the exclusive jurisdiction of courts of Mumbai.