## **BAJAJ FREE INSTALLATION OFFER**

Terms and Conditions ("Terms") of a limited period 'Bajaj Free Installation Offer' ("Offer") for the customers of Bajaj Electricals Limited ("Company") are as follows:

- 1. This offer is applicable on purchase of selective Bajaj models Arioso BLDC Plus/Arioso 12DC5R/Arioso Luxe/Eurostos/Adonis Air/ Adonis Air Plus/ Bajaj Arioso ("Product") of the Company, from authorized retailers (both online and offline) of the Company and shall be valid from 1st April'2024 to 30th June'2024 (both days included).
- 2. The customers shall be eligible to avail complimentary installation services on purchase of the Product. The complimentary installation service under the offer is restricted to first time installation service on the purchase of Product.
- 3. The customer acknowledges and agrees that all costs related to de-installation of old fan unit for availing complimentary installation services on the Product shall be whole and sole responsibility of the customer. The customer shall bear any, and all costs related to de-installation of old units of existing fan, if any.
- 4. The customers acknowledge and agree that the Company shall not be responsible for redecorating or repairing any minor damage related to any décor, plaster and tiling which may occur during installation services.
- 5. Complimentary service cannot be exchanged for cash or credit note.
- 6. The customer shall procure at his/her own cost all accessories for availing the free installation service under the offer.
- 7. To avail the Offer, the customer would have to call the Company's customer care number: 022 4128 0000. Alternately, the customer can also register his/her queries or request on the company website www.bajajelectricals.com.
- 8. The customer would need to ensure complete readiness of the installation site. Also, he/she would need to inform the visiting technician of any specific information/weakness regarding the electrical conduit wiring, Existing down rod, hangar assembly etc. of the location wherein the new fan will be installed. Further, the visiting technician can refuse to install the fan in situations where he/she feels installation may lead to damage to the customer's property.
- 9. Working hours: 9am to 6pm (Mon-Sat) [We do not work on public and National holidays]

- 10. The Company reserves right to amend the Terms of the Offer and/or extend the validity period and/or cancel/ discontinue the Offer or any part thereof without giving any reasons or a prior notice.
- 11. The Company reserves the right to reject any service/Installation request from a particular area if the Company does not have any authorized service center in such area.
- 12. Company is not liable for any delays, non-performance, failure or non-delivery of the products to contingencies arising from any force majeure, acts of GOD, storm, earthquake, accident, strikes, lock-out, Location beyond city/municipal limit, industrial dispute, labor trouble, Pandemic, transportation embargo, imminence or the existence of any state emergency, war, war like condition, civil commotion right, inability to obtain any material, refusal of license, approval or imposition of sanctions, any measures taken by government which renders it impossible or impractical to company to perform, supply, service or deliver the product to the customer.
- 13. The benefits under this Offer cannot be availed along with any other offer/ scheme by the Company in respect of the Product.
- 14. This offer is not applicable to bulk institutional orders.
- 15. The customer hereby confirms having understood the terms and conditions of the Offer.
- 16. The customer acknowledges and agrees that the Company is neither liable nor responsible for any actions in relation to the offer or its benefits.
- 17. The Company's decision in respect of all matters connected therewith or arising out of this Offer shall be final and binding.
- 18. All disputes shall be subject to the exclusive jurisdiction of courts of Mumbai.

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